

Case Study

Hotels

Railey Projects Ltd (formerly Railex Projects) 1 Curtain Road, London EC2A 3JX.

Contact: Michael Church Mobile: 07711 139971

Email: michael@raileyprojects.co.uk

Or: Colin Gavin

Mobile: 07711 139972 Email: colin@raileyprojects.co.uk

www.raileyprojects.co.uk

Five Star Railex

The essence of every major hotel is the front of house. This, if you like, is the showground – the stage – the first point of contact with the audience.

It is a high profile scene and culture devoted to presenting the right image all day and every day – and the famous Mandarin Oriental in Knightsbridge, London is literally a shining example. Everything is geared to offering the highest quality accommodation and service to every customer. Behind all the glamour though – in the frantic





"nerve centre" as it were - is where good housekeeping comes to the fore, and the Mandarin has turned to storage experts Railex Systems for specialist expertise. With space more and more difficult to find, bedrooms equal income so nothing can be taken from there. It's a case of optimising what is available. Railex identified the three key areas as beverages, food and linen and their innovative Mobile storage solution has created a new, enhanced good housekeeping ethos. This made-to-measure steel shelving concept achieves up to 80% eztra storage capacity within a given space by virtue of movable bays which open or close up at the

light touch of a handwheel, whilst being heavy duty in terms of weight loading. This enables the Hotel to store the vast spectrum of beverages and food in a secure and accessible manner, and the linens are kept clean and in ideal condition at all times.

Head of Engineering Paul White observes numerous major benefits of the Railex technology "We now use space more effectively and we can do our jobs much more efficiently. All of the contents are easy to locate and identify whilst also being in a safe environment for the staff, and lockable when not needed. The system is

truly versatile, and whatever needs to be stored can be put away in at least half the space of conventional systems. The Mandarin Oriental is excited to be at the forefront of innovation in this important area".

